Post-Surgery Meal Order Form

Date: / /

No:

Name: E-mail:

Phone No.: Ad Source:

Emergency Contact Name: Emergency Contact Phone:

Gate Code:

Delivery Addr.:

Memo:

☐ Daily ☐ Every other day ☐ Frozen

	Name	Price	Unit	Subtotal	Note
Bundle Plans	[Local] Post-Surgery Meal [Full Month] – 30 Days	$2,350			Deposit $500
	[Local] Post-Surgery Meal [2 Weeks] – 14 Days	$1,330			Deposit $500
	[Local] Post-Surgery Meal [1 Day] – 1 Days	$100			Pay in Full
	[Local] Optional: Chicken Essence	$10 / Serving			Pay in Full
	[Frozen] Post-Surgery Meal [4 Weeks] – 28 Days	$3,290			Deposit $1,000
	[Frozen] Post-Surgery Meal [2 Weeks] – 14 Days	$1,990			Deposit $1,000
	[Frozen] Post-Surgery Meal [1 Week] – 7 Days	$1,070			Pay in Full
	[Frozen] Optional: Chicken Essence	$12 / Serving			Pay in Full
	Delivery Surcharge				Pay w/Balance
	Total				

** **Please review important notes on next page** | A 3% processing fee applies to credit card payments **

1. Local Meal Delivery Guidelines:

- **Meal Delivery Confirmation:** Please contact our **Customer Service at (909) 910-0285** to confirm your meal delivery start date and shipping address. Text messages are also acceptable. Kindly provide your order number, the name under which the order was placed, and your preferred delivery start date. Please also inform us of any specific instructions or reminders for our delivery drivers.
- **Post-Delivery Inquiries:** For any issues arising after meal delivery, please contact our **Customer Service at (909) 910-0285**. While you may also contact your sales representative, they will need to coordinate with the Customer Service Department. Therefore, contacting customer service directly is the most direct, prompt, and efficient method for resolution.
- **Special Requests:** Should you have any special dietary requirements or requests, please notify Customer Service by 12:00 PM (noon) on the preceding day to facilitate our meal preparation for the following day.
- **Delivery Schedule:** We endeavor to deliver your meals to your residence by noon each day. However, due to factors such as delivery routes and traffic conditions, which are beyond our control, actual delivery times may be subject to delays. Therefore, specific delivery times cannot be guaranteed. Your understanding and cooperation are greatly appreciated.
- **Meal Freshness and Preparation:** To maintain freshness and quality, please refrigerate your meals immediately upon receipt. Prior to consumption, please ensure all meals are thoroughly heated.
- **Outstanding Payment:** The remaining balance of your payment is due within three (3) days of your initial meal delivery date to ensure uninterrupted subsequent deliveries.

2. Frozen Meal Service Guidelines:

- **Meal Shipment Arrangement**
  - Each shipment includes a one-week of frozen meals: 7 days. Please ensure to contact our Customer Service team via call or text at **(909) 910-0285 at least one week prior to your anticipated first delivery date** to confirm and schedule your meal shipment, ensuring smooth processing.
  - Should you need to make any changes to the content or delivery time of your subsequent shipment, please notify us **at least one week in advance** to allow for proper meal preparation and delivery arrangements.
  - All meals will be shipped via **FedEx Priority Overnight express delivery**, with one shipment per week. You can expect to receive your meals from the courier within 1 to 2 business days after dispatch.
- **Storage and Consumption**
  - Upon delivery, it is **imperative that all meals are immediately transferred to a freezer** for proper storage. Prior to consumption, please ensure all meals are **thoroughly reheated**. JingMommy disclaims responsibility for any issues or quality degradation resulting from improper personal storage or reheating methods post-delivery; your understanding is appreciated.
- **Special Requests & Payments**
  - Should you have any special requests, please ensure these are **clearly noted in the "Memo" section** located above.
  - To ensure uninterrupted subsequent meal shipments, the **remaining balance of your order must be settled in full before your second meal shipment is dispatched.**

3. Cancellation Policy:

- **Prior to First Delivery:** For cancellations made before the commencement of meal deliveries, a full refund will be issued. For payments made via credit card, a 3% processing fee will be deducted from the refund amount.
- **Mid-Service Cancellation:** For cancellations made mid-service, the delivered meals will be re-calculated based on the following pricing structure, and the remaining balance will be refunded accordingly. For payments made via credit card, a 3% processing fee will be deducted from the refund amount.

[Local] JingMommy Post-Surgery Meal	Under 14 days	14 days or more
	$100 / day	$95 / day

[Frozen] JingMommy Post-Surgery Meal	Shipped 7 days	Shipped 14 days	Shipped 21 days
	$1,070	$1,990	$2,690

4. Important Notes:

- **Food Allergies:** If you have any food allergies or specific dietary restrictions, it is imperative that you clearly specify them in the "Memo" section to enable us to adjust your meals and mitigate any risks.
- **Meal Deficiencies:** In the event of a defective meal item, we can arrange for a one-time replacement of that specific item. Please understand that we are unable to offer other forms of compensation or discounts. We appreciate your understanding.
- **Nutritional Purpose:** The meals provided by our company are intended for nutritional and recuperative purposes only and do not contain any medical advice or therapeutic properties. If you have any concerns regarding product ingredients, usage safety, or your physical condition, please consult with your healthcare professional beforehand.
- **Limitation of Liability:** To ensure service quality and protect the rights of both parties, JingMommy Postpartum Meals shall not be held responsible for any indirect or incidental losses resulting from factors such as individual physical constitution differences, improper storage, or delayed consumption of meals.
- **Agreement to Terms:** Placing an order signifies your agreement to the aforementioned terms and conditions, and your consent for our company to provide meal dispatch and service-related notifications and communications via text message or email.

Sales Manager: _____ Customer Signature: _____

Zelle